

MEDIA RELEASE

Council's New Performance Dashboard Delivery Program and Operational Plan 2023-2024

Norfolk Island Regional Council has implemented a **Your Council Performance Dashboard** demonstrating Council's commitment to Service Excellence and transparency by providing an overview of Council's activities and achievements towards the 2023-2024 Operational Plan and overarching 2022-2026 Delivery Program.

The information presented through this dashboard will be updated quarterly and refreshed in line with Council's quarterly reporting cycles and will be published to the community in line with the adoption by Council's Administrator at the associated Ordinary Council Meeting.

The Council has recently adopted the Q1 updates for the 2023-2024 Operational Plan at the November 2023 Ordinary Council meeting and the dashboard including these updates now be viewed via the dashboard.

Navigating the Dashboard

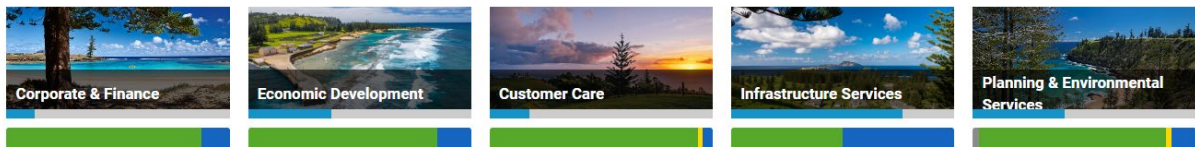
The Dashboard can be located on Council's website under the Delivery Program at the following link:
<https://www.nirc.gov.au/delivery-program>

Performance Dashboard: To access the dashboard click the link below:
<https://performance.envisio.com/dashboard/norfolkau2032>

The pictured tiles as represented below represent the 5 key Strategic Areas of Council's Operational Plan. Click on the tiles to drill-down into the detailed tasks and activities aligned with each of these strategic areas. Each level will provide a summary of progress and status, with the lowest level providing additional commentary outlining the status update and progress achieved.

Your Council Performance Dashboard

Delivery Program and Operational Plan 2023-2024



Council's Integrated Planning and Reporting documents can be accessed on Council's website via the following link: <https://www.nirc.gov.au/delivery-program>

Andrew Roach

GENERAL MANAGER

13 November 2023