

REMINDER: WASTE MANAGEMENT CHANGES

A reminder that the following changes for waste management will commence from **Tuesday 23rd November**:

- **Closing of Headstone Waste Management Facility to the public** – all bulky, construction, demolition and other non-compactable waste is to be delivered to the Waste Management Centre and Headstone will be closed to the public. An area has been established at the rear of the WMC shed, with waste streams for timber, hard plastic and other non-compactable waste. Note – all steel and aluminium waste products, aside from cans and tins, are to be placed at the scrap metal pile adjacent the car crusher. Green waste is to be placed at the normal location. WMC Staff will be available to assist customers with their questions during this change period. Access to these deposit areas will be open during full WMC operational hours and will be monitored by staff. Standard ticket fees still apply.
- **Waste Management ticket collection** – there will be no more dedicated ticket collector at the entrance to the WMC shed, with an honestly system being introduced. NIRC requests that customers submit the required number of Waste Management tickets on arrival. A dedicated collection container will be provided at the entrance to the shed along with a ticket guide for waste type and load. Use of the updated system will be monitored over the coming months.
- **Waste Management Centre will be closed on Thursdays** – due to very limited usage of the WMC on Thursdays and to reduce operational costs, the WMC will close to the public on Thursdays. Normal operational hours will remain for Tuesdays, Wednesdays, Fridays and Saturdays. Further reviews of WMC operational hours will be conducted in the new financial year.

Information on these changes will continue to be communicated to the public on the radio, print and social media.

Further changes to the receipt and recycling of glass waste are scheduled for December. The community will be updated on these changes as they occur.

We appreciate the community's support in implementing these upcoming changes. If you have any questions, please discuss with our friendly WMC staff or contact Customer Care who will direct you to the appropriate staff member.

Phil Reid

Manager Planning and Environment

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