



# MEDIA RELEASE

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## CUSTOMER SERVICE UPDATE

As part of the Councils transition to sustainability and reduction in waste, we will be moving many of our forms and communications online.

Gazette notices will no longer be printed in the paper and can be found on our website [www.norfolkisland.gov.nf](http://www.norfolkisland.gov.nf)

To find a gazette, go to main menu item **Your Council** select **Council Documents** and then **Government Gazettes**. You can also view a hardcopy of these notices at Customer Care.

If you cannot find what you are looking for online, Customer Care is available to assist. You can contact them on free call 0100 or, by emailing [customer care@nirc.gov.nf](mailto:customer care@nirc.gov.nf)

Leanne Webb  
**MANAGER CUSTOMER SERVICE**

16 September 2021