



# MEDIA RELEASE

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## CUSTOMER SERVICE UPDATE

As part of the Council's transition to sustainability and reduction in waste, we will be moving many of our forms, communications and services to an online platform. Our website already contains a large amount of information including, newsletters, application forms, Council meeting agendas and minutes, gazettes and other valuable service information. You can view the website at link [www.norfolkisland.gov.nf](http://www.norfolkisland.gov.nf)

If you cannot find what you are looking for online, Customer Care is available to assist. You can contact them on free call 0100 or by emailing [customer care@nirc.gov.nf](mailto:customer care@nirc.gov.nf)

Leanne Webb  
**MANAGER CUSTOMER SERVICE**

3 September 2021