



# MEDIA RELEASE

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## 2021-2022 Annual Rates and Charges Notices

Ratepayers can expect to receive their annual Rates and Charges Notice in the coming week.

Assessment notices this financial year include a Community Waste Management Charge as adopted by Council. This charge is itemised separately on the rates notice.

If you wish to challenge the waste charge, please submit your objection in writing to Customer Care by:

- Email: [customercare@nirc.gov.nf](mailto:customercare@nirc.gov.nf)
- In-person: 9 New Cascade Road, Monday to Friday (9 am – 4 pm)
- In writing: Norfolk Island Regional Council, PO Box 95

Your objection needs to include:

- your name
- your assessment notice number and,
- supporting evidence

All applications must be from the registered landowner to comply with Privacy legislation. Staff are unable to answer any queries or process applications from individuals who are not the registered landowner.

For more information, you contact Customer Care on free call 0100 or, for international callers +672 3 22244.

Leanne Webb  
**MANAGER CUSTOMER SERVICE**

28 July 2021