



MEDIA RELEASE

Customer Service and Telecom Update

Norfolk Telecom have scheduled satellite equipment upgrade works on Thursday 15 April between the hours of 3 am and 6 am. These works have been scheduled outside of normal business hours to lessen the impact on customers, however, please be aware that there will be outages to both internet and international voice services at this time.

Also on Thursday 15 April many Council service areas, including Registry and Customer Care offices, will be closed in the morning between 9 am and 12 pm. Customer Care and Registry will open in the afternoon from 12 pm.

We apologise for any inconvenience caused.

Leanne Webb
Manager Customer Service

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