



MEDIA RELEASE

Telecom Invoices

Norfolk Telecom February invoices for landline and ADSL services are still going through their final data checks. We apologise for the delay in issuing these accounts, the change in billing systems partway through the monthly billing cycle required a significant number of data checks to ensure that the information contained on the invoices was correct. The due date of February invoices will be extended to mid-March 2021 to compensate for the delay.

You can receive your account quicker by having it sent to your email address. The process is easy, just contact Customer Care on free call 0100, or email customer care@nirc.gov.nf

Leanne Webb

Manager Customer Service

18 February 2021