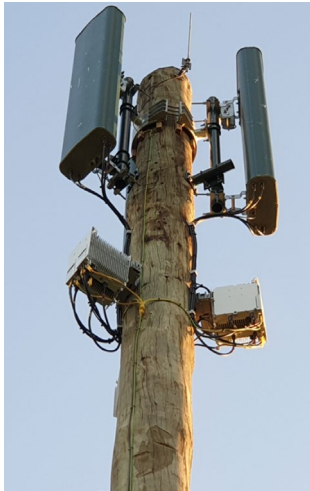

COMMUNICATE EASY 3G/4G GOES LIVE



After years in the planning and construction, a new era in telecommunications is coming to the island with the Norfolk Telecom 3G/4G mobile network due to go live from 6am this Tuesday, 12 January. The Island will now have a much-improved mobile phone and data service that will enable residents and visitors to stay connected across the island, and the world.

The new 3G/4G mobile phone network will have a better range than the current 2G network and those customers who subscribe to mobile data plans and bundles will be able to chat to friends and family overseas via social media and other online chat applications, such as Messenger and WhatsApp, whether they are sitting on the beach at Emily Bay or admiring the views from Mount Pitt. From 12 January, this will all now be possible.

The new service will allow the Norfolk Island community to have easy communications access to the world, which in turn will enable businesses to grow, improve remote working opportunities and enhance our visitors' experience. What better advertising for the island than someone being able to send a real-time image of their holiday to friends and loved ones elsewhere.

There are a range of plans to choose from, with the full details available on the new-look website, www.norfolktelecom.gov.nf. Whether you want to use your mobile phone as a pay-as-you-go service for calls only, or you want all the benefits of data downloads, there is a plan to suit you.

To use your phone from 12 January, whatever plan you choose, you will need to call in to the Council's Customer Care office at 9 New Cascade Road to register for the service and receive your new SIM card.

Council would like to acknowledge and thank the following contributors;

- the Federal Government's Building Better Regions Fund for the financial support (\$3.45M) that has made this major infrastructure project possible.
- our commercial partners, Blue Arcus Technologies and SpeedCast Australia who have delivered the project during a period of great uncertainty created by the COVID-19 pandemic.
- The staff at Norfolk Telecom, external contractors, Customer Care, and other Council staff who have invested significant time and effort to ensure Norfolk Island has a mobile phone and data network that will continue to provide economic and social benefits to residents and visitors for the next 10+ years.

Alistair Innes-Walker

MANAGER CORPORATE & FINANCE

8 January 2021