



APPLICATION FOR OVER 65 ELECTRICITY REBATE

About this form

You must use this form to make application to the Norfolk Island Regional Council for the purpose of receiving a rebate on your personal residential electricity account. Please ensure that you read carefully the Terms and Conditions on page 3.

How to complete this form

1. Ensure that all fields have been filled out correctly.
2. Please note that fields on this form marked with an * are mandatory and must be completed before submitting this form.
3. Once completed you can submit this form by mail or in person. Please see Lodgement Details for further information.
4. If there is insufficient space to provide details on this form, please attach a separate sheet(s).
5. Please use BLOCK LETTERS

Privacy

Your personal information will be collected, managed and stored, in compliance with the *Privacy Act 1988* (CTH) and the Australian Privacy Principles (APP).

PERSONAL DETAILS	
Title	
Given Name / s *	
Family Name *	
Telephone Number*	
Email Address	
Electricity Customer Number*	
Address of Property*	

EVIDENCE OF AGE PROVIDED* *(Note: one piece of evidence must be presented that confirms your age)*

Motor Vehicle Licence	Licence No:
Passport	Passport No:
Pension Card	PCC No: Date of Issue:
DVA Card	File No: Date of Grant:
Other	

DECLARATION

I confirm and declare that I am over the age of 65 years and eligible to apply for the rebate.

Name*

Signature*

Date*



LODGMET DETAILS - You can lodge the completed application by:

Mail: Norfolk Island Regional Council
P.O. Box 95 | NORFOLK ISLAND
2899

In Person: Customer Care
9 New Cascade Road | Norfolk
Island

Email: Customer Care
customercare@nirc.gov.nf

What now: (If approved), your next quarterly electricity invoice will reflect the \$25.00 rebate.

OFFICIAL USE ONLY

Received by Responsible Officer:

Name	Signature	Date
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Date entered into Telstream:

OVER 65 ELECTRICITY REBATE - TERMS AND CONDITIONS

1. The rebate is available to residents of Norfolk Island (persons ordinarily resident and domiciled in Norfolk Island) from 1 October 2019. It applies only to quarterly electricity accounts issued by the Norfolk Island Regional Council.
2. The rebate is available only to those who have a current electricity account and who can demonstrate that they are over 65 years of age.
3. All mandatory fields on this form (those marked with an *) must be completed. Failure to complete the form in its entirety will mean that your application cannot be processed.
4. Proof of age must be provided with the application form. Failure to provide evidence of age will mean that your application cannot be processed.
5. The electricity rebate is available for one residence per customer, up to a maximum of one rebate per residence (where there is more than one person over the age of 65 years). If a person over 65 years has more than one electricity account in their name, the rebate may only be claimed for one residential account for that consumer.
6. No rebate may be claimed for a deceased estate, family or other trust, or for any person no longer residing in the residence (e.g. now residing in any aged care facility or hospital in or outside of Norfolk Island) even where the person is still recorded as a consumer on the account.
7. The rebate cannot be exchanged for cash nor transferred as a credit to any other Norfolk Island Regional Council invoice nor for any outstanding amounts unpaid and remaining payable to Council including under any debt recovery arrangement.
8. By signing and lodging this application for rebate, you expressly authorise and direct the Council and any staff thereof as well as any Council electricity provider on Norfolk Island to make such inquiries with the Department of Human Services and any other governmental agencies (Commonwealth and Australian states and territories) to verify any information or documents relevant to this application.
9. By signing and lodging this application, you expressly confirm that you are of full mental capacity to make this application and are not subject to any court order, guardianship order, nor legal restriction of any kind whatsoever.
10. You must not make this application for or on behalf of or as agent for any consumer other than yourself personally (especially if such person would not be eligible for the rebate).
11. You must not make any statement or representation either deliberately, recklessly or carelessly which is false or misleading in any way and the Council reserves the right to claim and pursue repayment and judgement in any court of competent jurisdiction of any or all rebates at any time whatsoever (including after any statutory time limit for such Council claims) where it is later found that you were not entitled to any electricity rebate (even if you later become entitled to any such rebate). Criminal penalties also apply for any fraudulent or false claims and any such claims if suspected may be referred to police or law enforcement agencies for appropriate action.
12. You must notify the Council within 7 business days of any change of ownership of the residence including its transfer to any trust or family member. The Council must be immediately notified of your death or permanent departure from the rebate residence as well as of the ceasing of you as a consumer of electricity for that residence for any reason.
13. These terms and conditions are not exclusive and are subject to change without notice. This rebate is provided as a positive benefit for persons aged 65 years or more who are resident in Norfolk Island on a non-discriminatory basis.