

Norfolk Island Tourism

 $Norfolk\ Island\ Tourist\ Bureau-Taylors\ Rd.-P.O\ Box\ 95-Norfolk\ Island-2899-South\ Pacific\ Ph.+6723\ 22147\ E.\ nitourism@nirc.gov.nf\ www.norfolkisland.com.au$

November 2020 NI Tourism Report

SUMMARY

The purpose of this report is for the Team Leader Tourism & Heritage to provide a monthly update of tourism industry news to Council, the Tourism Advisory Committee and the Community.



WEEKEND SUNRISE

Weekend Sunrise with James Tobin (JT) and the Channel 7 team of Sunrise film crew will conduct live weather crosses on 28 and 29 November 2020 to promote destination awareness. The proposed locations for the crossovers are Emily Bay and Kingston on Saturday 28 November and Anson Bay on 29 November.

EXPERIENCE NORFOLK ISLAND... YOUR WAY - HOLIDAY COMPETITION

The 'Experience Norfolk Island... Your Way' holiday competition commenced on 26 November 2020. This audience engagement campaign incorporates interactive elements into a competition entry form, giving the audience the chance to choose the type of holiday they would like to win (Wellness, Flavour, or Adventure). Each choice of holiday consists of relevantly themed activities and will be promoted with the appropriate 360° (Wellness, Flavour, or Adventure) videos created by Tourism Media.

VIRTUAL MEDIA BRIEFING

The Unique Tourism Collection (UTC) coordinated a 'Holiday Overseas Without Leaving Home' virtual media briefing on 5 November for Australian and New Zealand journalists to help promote destination awareness for Norfolk Island.

The message was to reinforce that Norfolk Island is a desirable short-haul Australian and New Zealand destination in the South Pacific for both markets. Norfolk Island offers a safe, secure and crowd-free environment which remained virus-free throughout the global pandemic. Now, more than ever, is a time for people to focus on themselves, their loved ones, and important people in their lives. In this new COVID-world, people's expectations have changed. Travellers are looking for safety, security, social distancing, open spaces, and privacy, while focusing on their health and wellness. As borders gradually reopen, Norfolk Island is welcoming back guests to enjoy a myriad of outdoor, culinary, historical, adventure, and nature experiences, with a strong emphasis on wellbeing.

Sally Morgan from UTC hosted the virtual media briefing and guest speakers were:

- Eric Hutchinson, Norfolk Island Administrator
- Tania Anderson, Norfolk Island Tourism
- Martin Purslow, Norfolk Island Heritage Manager
- Jesse Schiller, Tintoela
- Jill and Kurt Menghetti, The Homestead Restaurant
- Emily Ryves, Hilli Goat Farm
- Ray Martin, Norfolk Island Tourism Ambassador



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REGULAR AIRLINE PASSENGER SERVICE UPDATE

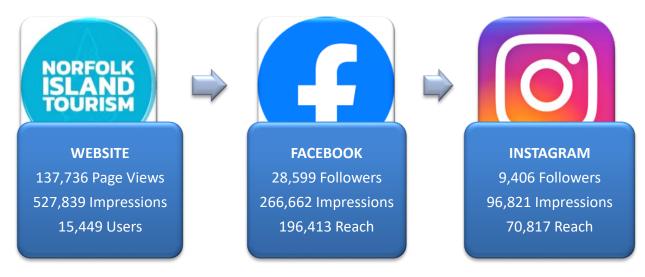
There have been further changes to the Air New Zealand flight schedule with an additional Brisbane flight on Thursdays (from 10 Dec) resulting in five scheduled flights per week.

10 Dec to 27 Mar 2021 SYD-NLK Fri NLK-SYD Sat
5 flights per week SYD-NLK Mon NLK-SYD Mon
BNE-NLK Sat NLK-BNE Fri
BNE-NLK Tue NLK-BNE Tue
BNE-NLK Thu NLK-BNE Thu

AIRLINE STATISTICS 2020/21

| | Incoming Flights | Seats Available | Load Capacity | Incoming Passengers (PAX) | Visitors | Visitor % of PAX |
|----------|---------------------|--------------------|------------------|---------------------------|----------|---------------------|
| Jul 2020 | 8 | 1200 | 24% | 291 | 107 | 37% |
| Aug 2020 | 10 | 1500 | 23% | 349 | 154 | 44% |
| Sep 2020 | 8 | 1200 | 36% | 437 | 250 | 57% |
| Oct 2020 | 15 | 2250 | 60% | 1346 | 971 | 72% |

DIGITAL MARKETING - OCTOBER 2020





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Most Engaging Facebook Post Oct 2020



Facebook Post highest Reach Oct 2020



Most Engaging Instagram Post Oct 2020

